



# Emergency Response

The best people on hand to immediately address your most urgent requests

Simply put, if operations are slowed or ceased for reasons other than an outage, it's an emergency. AZZ recognizes that downtime equates to lost money, typically in millions of dollars, and our repair services are immediately available to address issues relating to *any* manufacturer's bus system. AZZ's capabilities as a bus manufacturer give our repair technicians a crucial advantage over service-only contractors in understanding how best to quickly bring your plant back on line.

AZZ personnel are on-call 24/7, with response capability within an hour and staff quickly on-site to minimize days lost. No other provider has the full-response capabilities of AZZ, all in house from your single source-partner to meet and often exceed even the most demanding emergency repair needs.

## Anytime, anywhere, AZZ is there for you

- Emergency repairs for Isolated Phase Bus, Non-Seg and Segregated Phase Bus
- Transformer failure emergency services, including GSU, AUX, and MPT transformer change-outs
- Troubleshooting expertise and root-cause analysis
- In-house design and manufacturing
- Bus duct replacement, inspection, cleaning and repair for **any and all** manufacturer's bus
- 58 years of bus manufacturing and repair services

## Customer Testimonials

*"I want to sincerely express my appreciation for the excellent response to our urgent need for on-site outage support. I'm looking forward to our next outage to install new transformers and it truly eases my anxiety to know AZZ will partner up with us to make that outage a predictable success story for all."*

*"Just a short note to let you know the emergency repair to our IPB was completed today. We appreciate AZZ's dedication and commitment for doing its part to bring this unit back in such a short period of time."*

*"I wanted to personally thank you for AZZ's assistance with our GSU project. The AZZ/Calvert crew onsite has done an outstanding job for me since they arrived earlier this week. I could not ask for them to be any more helpful with the situation."*

*"From the plant's perspective, we were very pleased with the work your team did and we were especially impressed with the manner in which they worked. Their installation looked good and we felt like we gained a new partner with AZZ. We look forward to working with AZZ again in the future."*

**24/7 Emergency Phone Number:  
(866) 688-2258**